

An IT Governance solution experiences using CMMI, ISO9001:2000, ITIL, and CobiT in an integrated framework

The search for improving IT Performance and for creating a good IT Governance structure, together with the proliferation of models, standards and best practices (CobiT, CMMI, ITIL, ISO9001:2000, eSCM, Six Sigma and others) are creating barriers, increased implementation costs, and confusion for CIOs and corporations. Based on these opportunities, risks, and issues, ISD has created a framework called "Integrated System Framework (ISF) for Excellence," that integrates well-known models, best practices, and standards that are internationally recognized today. This presentation explore synergies among models, showing how redundancies can be removed and complementary practices be leveraged

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